

Setting Priorities for Healthwatch County Durham

Initial Criteria for consideration

1. How good do we feel public¹ engagement has been on the issue?
2. Is there need for an additional public voice on this issue?
3. Is public opinion in line with those of patients who use the service?
4. Does Healthwatch County Durham have capacity to take on this work?
5. Do we have the knowledge to address the issue or are we confident that we know where to find it?
6. Can we demonstrate that we can add value?
Is there an identified outcome(s) from the work?
7. Is the issue already being addressed sufficiently by another body?
 - Should we facilitate and support other groups and individuals rather than become involved directly?
 - What resources can we mobilise to help someone else to continue to address this issue?
8. Has the issue become primarily a party political one?
9. Has the issues being identified as a `trend` from the views and experiences Healthwatch County Durham has collected?

¹ The term public will be used generically to cover patients and other terms used to describe people who make use of health and social care services