

## Terms & Conditions

### **How To Enter:**

- Users must be 18 or over to enter. Users must be a resident of the UK to enter. You will need to join our mailing list (otherwise known as e-bulletin or newsletter) either by post or by email.
- This competition cannot be entered by any employees, employee relatives, or anyone related to Healthwatch County Durham or the organisations it is run by: Pioneering Care Partnership, Durham Community Action or Citizen Advice County Durham.
- The Promoter reserves the right to store any data in strict accordance with the General Data Protection Regulations. Any data collected as a result of this promotion will not be sold, transferred, or exchanged with any other third party and will remain the property of Healthwatch County Durham for the sole purpose of monthly news and other relevant updates.
- The prize draw will run from 03/09/2018 until 16/11/2018. The prize draw dates may be altered, changed or extended at the discretion of The Promoter.

### **The Prize:**

- The prize is £50 of shopping vouchers ("The Prize"). The Prize is non-negotiable and cannot be exchanged, upgraded, transferred or refunded for a cash or physical alternative.

### **Choosing a Winner:**

- The Winner will be chosen at random by selected employees of Healthwatch County Durham. The judge's decision is final.
- The Winner will either be contacted by phone, post or email within 7 days of the prize draw.
- If The Promoter does not receive a response from The Winner within 60 days after first contact, The Promoter shall deem the Prize as unclaimed. At the discretion of The Promoter, the prize may be allocated to a substitute winner.

### **Receiving The Prize:**

- The Prize will be sent by recorded delivery to the Winners address (two weeks should be allowed for receipt).
- We may write a news update about the competition to announce the winner, and will ask the winner for a comment and/or a photo. Content, word count & quantity remains the discretion of The Promoter. The finished content will be published on the Healthwatch County Durham website, and any other formats including, but not limited to, the Healthwatch County Durham newsletter, Facebook, Twitter, Google+ pages, publications, marketing material or any other channel, online or in print, as required.

### **Legal:**

- This promotion is in no way sponsored, endorsed or administered by, or associated with, by any third parties including the supplier of the shopping vouchers. You are providing your information to Healthwatch County Durham.
- The Prize may be subject to further terms and conditions set out by the shopping vouchers, such as where to use these, and will be available separately.
- The Promoter is entitled to change, amend, cancel, or review the competition, terms and conditions and any other relevant material as required without prior notice.
- By entering, entrants will have agreed to abide by these terms and conditions and any revisions or amendments. The entrant agrees that The Promoter will not accept liability for such changes or any inconvenience caused as a result thereof.
- This prize draw and any dispute or claim arising out of or in connection with it or its subject matter or formation (including non-contractual disputes or claims) and/or the survey will be governed by English law. Any dispute or claim arising out of or in connection with the prize draw or its formation (including non-contractual disputes or claims) and/or the survey will be subject to the exclusive jurisdiction of the English Courts.