

Public Engagement – Phase 2

Shotley Bridge Community Hospital community services

February 2021

NHS County Durham Clinical Commissioning Group has launched its latest phase of public conversations on the future of community hospital services in North West Durham.

During this ‘phase 2’ engagement we want to talk to people and find out their views on how future services will be delivered by a new clinical model that has been developed by working with our partners in the hospital trust.

We’re also keen to talk about potential future locations for our clinical services. This is the next step in exploring a range of scenarios prior to testing them as part of a formal public consultation process, which we anticipate will take place in the summer.

Working closely with clinicians and service managers from County Durham and Darlington NHS Foundation Trust (CDDFT) over a number of months, we have been able to consider the role our community hospital services will play in providing sustainable services for local people.

During recent months, we have continued to work with service managers and clinicians to reflect on the impact of the pandemic and how the health care system has adapted by embracing technology, whilst acknowledging the importance of face to face patient contact. .

Owing to social distancing requirements, the majority of information and opportunities to engage will be based online, by email, over the telephone or through the post. A series of public discussion events focussed on the core service areas in the updated clinical model will be taking place online (see below). Details of how to participate in these sessions will be shared directly by the CCG and out through a range of partners to help reach as many people as possible.

A recorded presentation from our lead clinician Mr Jeremy Cundall and CCG Lead Sarah Burns will also be publically available for anyone to view at a time that suits them. Enabling them to see and hear exactly what is included in the updated plans for services from a future community hospital.

For further detailed information about the updated clinical model please visit the CCG website <https://countydurhamccg.nhs.uk/get-involved/current-conversations/>, email my.view@nhs.net or contact our dedicated answerphone (0191 389 8609).

Sharing your views

We welcome all comments regarding the updated clinical model for future services as well as thoughts regarding considerations in relation to future estate options. You can share your views online by providing feedback to the survey questions using the link included; https://www.surveymonkey.co.uk/r/SBCH_Phase2

If paper copies of materials are required or the opportunity to provide feedback over the phone would be preferred, please contact us on our dedicated answerphone 0191 389 8609. Staff routinely check this number and will be able to respond if a name and contact number are provided.

Public engagement sessions

Due to the persisting social distancing requirements across the country, we are having to hold virtual engagement sessions at this point in time. Included below are the dates and times of each of the sessions that are being held.

To take part in a session;

- **Please contact us to reserve your place at any of the sessions below**
- You can contact us by email my.view@nhs.net or call our answerphone (0191 389 8609) to register your details
- We will then email you back with the information for you join the session(s) prior to them taking place.

Date	Time	Topic
Wednesday 3 March	3.30- 5pm	Urgent Care / Diagnostics
Thursday 4 March	5 – 6.30pm	Chemotherapy and Medical Investigations
Tuesday 9 March	2.30 – 4pm	Inpatient beds
Wednesday 10 March	5 – 6.30pm	Outpatients (including therapies, women’s services, Minor surgery
Wednesday 17 March	10 – 11.30am	Outpatients (including therapies, women’s services, Minor surgery
Wednesday 17 March	5 – 6.30pm	Urgent Care / Diagnostics
Thursday 18 March	10 – 11.30am	Chemotherapy and Medical Investigations
Tuesday 23 March	5 – 6.30pm	Inpatient beds